

In the Claims:

1-60. (Canceled).

61. (Currently Amended) An apparatus for receiving treatments corresponding to a calling party's unsuccessful attempt to complete a communication communications session, comprising:
means for attempting to initiate a communication communications session from a calling party's communication communications device to a called party's communication communications device across a packet based network;
means for receiving a packet based indication that the attempted communication communications session was not completed; and
receiving means for receiving at the calling party's communication communications device a packet based message providing an indication of a treatment corresponding to the attempted communication communications session, wherein said message is presented to the calling party through the calling party's communication device.

62. (Currently Amended) The apparatus of claim 61, wherein the receiving means includes means for receiving a cause value and an address of an associated message corresponding to the attempted communication communications session.

63. (Currently Amended) The apparatus of claim 62, wherein the receiving means includes means for obtaining the message from the calling party's communication communications device or other server.

64. (Previously Presented) The apparatus of claim 62 wherein the receiving means includes means for obtaining the message using the address.

65. (Previously Presented) The apparatus of claim 62 wherein the receiving means includes means for receiving an address for accessing the message in an alternate language.

66. (Previously Presented) The apparatus of claim 61 wherein the receiving means includes means for receiving the treatment with the message.

67. (Previously Presented) The apparatus of claim 61 wherein the receiving means includes means for receiving the treatment and for caching the treatment for later retrieval.

68. (Previously Presented) The apparatus of claim 61 wherein the receiving means includes means for receiving the indication of a particular version of the treatment.

69. (Previously Presented) The apparatus of claim 68 wherein the receiving means includes means for receiving a multimedia version of the treatment.

70. (Currently Amended) An apparatus for providing treatments corresponding to a calling party's unsuccessful attempt to complete a communication session, comprising:

means for receiving an attempt to initiate a communication communications session from a calling party's communication communications device to a called party's communication communications device;

means for providing a packet based indication that the attempted communication communications session was not completed; and

providing means for providing at the calling party's communication communications device a packet based message providing an indication of a treatment corresponding to the attempted communication communications session;

wherein said message is presented to the calling party through the calling party's communication device.

71. (Currently Amended) The apparatus of claim 70 wherein the providing means includes means for providing a cause value and an address of an associated message corresponding to the attempted communication communications session.

72. (Previously Presented) The apparatus of claim 71 wherein the providing means includes means for providing an address for accessing the message in an alternate language.

73. (Previously Presented) The apparatus of claim 70 wherein the providing means includes means for providing the treatment with the message.

74. (Previously Presented) The apparatus of claim 70 wherein the providing means includes means for providing the indication of a particular version of the treatment.

75. (Previously Presented) The apparatus of claim 74 wherein the providing means includes means for providing a multimedia version of the treatment.

76. (Currently Amended) A system for receiving treatments corresponding to a calling party's unsuccessful attempt to complete a communication communications session to a called party, comprising:

a calling party's communication communications device;

a called party's communication communications device including customer premises equipment for the called party;

a network for interfacing the calling party's communication communications device with the called party's communication communications device; and

an apparatus interfaced with the calling party's communication device, the apparatus including:

means for attempting to initiate a communication communications session from the calling party's communication communications device to the called party's communication communications device;

means for receiving a packet based indication that the attempted communication communications session was not completed; and

receiving means for receiving at the calling party's communication communications device a packet based message providing an indication of a treatment corresponding to the attempted communication communications session.

77. (Currently Amended) The system of claim 76 wherein the receiving means includes means for receiving a cause value and an address of an associated message corresponding to the attempted communication communications session.

78. (Currently Amended) The system of claim 77 wherein the receiving means includes means for obtaining the message from the calling party's communication communications device or other server.

79. (Previously Presented) The system of claim 76 wherein the receiving means includes means for obtaining the message using the address.

80. (Previously Presented) The system of claim 76 wherein the receiving means includes means for receiving an address for accessing the message in an alternate language.

81. (Previously Presented) The system of claim 76 wherein the receiving means includes means for receiving the treatment with the message.

82. (Previously Presented) The system of claim 76 wherein the receiving means includes means for receiving the treatment and for caching the treatment for later retrieval.

83. (Previously Presented) The system of claim 76 wherein the receiving means includes means for receiving the indication of a particular version of the treatment.

84. (Previously Presented) The system of claim 83 wherein the receiving means includes means for receiving a multimedia version of the treatment.

85. (Currently Amended) A system for providing treatments corresponding to a calling party's unsuccessful attempt to complete a communication communications session, comprising:
a calling party's communication communications device;
a called party's communication communications device;

a packet based network for interfacing the calling party's communication communications device with the called party's communication communications device; and an apparatus interfaced with the called party's communication communications device, the apparatus including:

means for receiving an attempt to initiate a communication communications session from the calling party's communication communications device to the called party's communication communications device over the packet based network;

means for providing a packet based indication that the attempted communication communications session was not completed; and

providing means for providing at the calling party's communication communications device a packet based message providing an indication of a treatment corresponding to the attempted communication communications session, wherein said message is presented to the calling party through the calling party's communication device.

86. (Currently Amended) The system of claim 85 wherein the providing means includes means for providing a cause value and an address of an associated message corresponding to the attempted communication communications session.

87. (Previously Presented) The system of claim 86 wherein the providing means includes means for providing an address for accessing the message in an alternate language.

88. (Previously Presented) The system of claim 85 wherein the providing means includes means for providing the treatment with the message.

89. (Previously Presented) The system of claim 85 wherein the providing means includes means for providing the indication of a particular version of the treatment.

90. (Previously Presented) The system of claim 89 wherein the providing means includes means for providing a multimedia version of the treatment.

91. (Currently Amended) A method for receiving treatments corresponding to a calling party's unsuccessful attempt to complete a communication communications session, comprising the steps of:

attempting to initiate a communication communications session from a calling party's communication communications device to a called party's communication communications device;

receiving a packet based indication that the attempted communication communications session was not completed; and

receiving at the calling party's communication communications device a packet based message providing an indication of a treatment corresponding to the attempted communication communications session.

92. (Currently Amended) The method of claim 91 wherein the second receiving step includes the step of receiving a cause value and an address of an associated message corresponding to the attempted communication communications session.

93. (Currently Amended) The method of claim 92 wherein the step of receiving the cause value includes the step of obtaining the message from the calling party's communication communications device or other server.

94. (Previously Presented) The method of claim 92 wherein the step of receiving the cause value includes the step of obtaining the message using the address.

95. (Previously Presented) The method of claim 92 wherein the step of receiving the cause value includes the step of receiving an address for accessing the message in an alternate language.

96. (Previously Presented) The method of claim 91 wherein the second receiving step includes the step of receiving the treatment with the message.

97. (Currently Amended) The method of claim 91 wherein the step of receiving at the calling party's communication communications device a message includes the steps of receiving the treatment and caching the treatment for later retrieval.

98. (Previously Presented) The method of claim 91 wherein the receiving step includes receiving the indication of a particular version of the treatment.

99. (Previously Presented) The method of claim 98 wherein the receiving step includes receiving a multimedia version of the treatment.

100. (Currently Amended) A method for providing treatments corresponding to a calling party's unsuccessful attempt to complete a communication communications session over a packet network, comprising the steps of:

receiving an attempt to initiate a communication communications session from a calling party's communications device to a called party's communication communications device;

providing a packet based indication that the attempted communication communications session was not completed; and

providing at the calling party's communication communications device a packet based message providing an indication of a treatment corresponding to the attempted communication communications session, wherein said message is presented to the calling party through the calling party's communication device.

101. (Currently Amended) The method of claim 40 100 wherein the second providing step includes the step of providing a cause value and an address of an associated message corresponding to the attempted communication communications session.

102. (Previously Presented) The method of claim 100 wherein the step of providing the cause value includes the step of providing an address for accessing the message in an alternate language.

103. (Previously Presented) The method of claim 100 wherein the second providing step includes the step of providing the treatment with the message.

104. (Previously Presented) The method of claim 100 wherein the providing step includes providing the indication of a particular version of the treatment.

105. (Previously Presented) The method of claim 104 wherein the providing step includes providing a multimedia version of the treatment.

106. (Currently Amended) A computer program product, comprising:
a computer readable medium containing instructions for controlling a computer system to perform a method, the method including:

attempting to initiate a communication communications session from a calling party's communication communications device to a called party's communication communications device;

receiving a packet based indication that the attempted communication communications session was not completed; and

receiving at the calling party's communication communications device a packet based message providing an indication of a treatment corresponding to the attempted communication communications session, wherein said packet based message is presented to the calling party.

107. (Currently Amended) The computer program product of claim 106 wherein the second receiving step includes the step of receiving a cause value and an address of an associated message corresponding to the attempted communication communications session.

108. (Currently Amended) The computer program product of claim 107 wherein the step of receiving the cause value includes the step of obtaining the message from the calling party's communication communications device or other server.

109. (Previously Presented) The computer program product of claim 107 wherein the step of receiving the cause value includes the step of obtaining the message using the address.

110. (Previously Presented) The computer program product of claim 107 wherein the step of receiving the cause value includes the step of receiving an address for accessing the message in an alternate language.

111. (Previously Presented) The computer program product of claim 106 wherein the second receiving step includes the step of receiving the treatment with the message.

112. (Currently Amended) The computer program product of claim 106 wherein the step of receiving at the calling party's communication communications device a message includes the steps of receiving the treatment and caching the treatment for later retrieval.

113. (Previously Presented) The computer program product of claim 106 wherein the receiving step includes receiving the indication of a particular version of the treatment.

114. (Previously Presented) The computer program product of claim 113 wherein the receiving step includes receiving a multimedia version of the treatment.

115. (Currently Amended) A computer program product, comprising:
a computer readable medium containing instructions for controlling a computer system to perform a method, the method including:
receiving an attempt to initiate a communication communications session from a calling party's communication device to a called party's communication device;
providing a packet based indication that the attempted communication communications session was not completed; and
providing at the calling party's communication communications device, and particularly at a phone of the calling party's communication communications device, a packet based message providing an indication of a treatment corresponding to the attempted communication communications session.

116. (Currently Amended) The computer program product of claim 115 wherein the second providing step includes the step of providing a cause value and an address of an associated message corresponding to the attempted communication communications session.

117. (Previously Presented) The computer program product of claim 116 wherein the step of providing the cause value includes the step of providing an address for accessing the message in an alternate language.

118. (Previously Presented) The computer program product of claim 115 wherein the second providing step includes the step of providing the treatment with the message.

119. (Previously Presented) The computer program product of claim 115 wherein the providing step includes providing the indication of a particular version of the treatment.

120. (Previously Presented) The computer program product of claim 119 wherein the providing step includes providing a multimedia version of the treatment.